

A DREAM HOME TURNED NIGHTMARE IS REBORN

by **MICHELLE HOPKINS**

In 2006, Jody and John O'Rourke moved into what was suppose to be their 5,000+ square foot dream home - a custom built bungalow on a beautiful acreage.

Within days of moving in, the young couple was living every homeowner's nightmare. "Our house was slapped together poorly," says Jody, who was eight months pregnant at the time. "The builder came with great references, so you can imagine how dejected we were when we noticed all of the problems... it was totally unacceptable."

The couple decided to hire a renovator to fix the problems. "We spoke to David Litwiller and immediately had a really good vibe about him," says Jody. "We hired him right away and we couldn't have been happier... he listened to us and was very honest about what could be fixed and what couldn't."

Today, the couple and their two children love their home. "We have now hired David again to add an addition to the house, plus build a new garage and a pool," she says. "We wouldn't trust anyone else but Dave. He is super honest and he has great trades people."

She paused and adds: "David is old school, he thinks about quality and he's very particular. He stayed on his timeline and when they said they were going to be here, they were."

The accolades are appreciated but for Litwiller it's simply good business - it's about ethics, accountability and trust. "We have an open book policy," he says. "Our clients can come to our office anytime and review our trade partner invoices if they wish."

That attitude has earned Litwiller Renovations & Custom Homes a reputation as one of Calgary's premier home renovation companies with more than three decades of excellence in customer service and exceptional workmanship.

At any given time, the talented team at the boutique-style construction company is working on six to eight jobs. "We finish between 20 and 25 jobs every year," he says. "We have one foreman on each job so that the client doesn't get shuffled around from one to another."

To help homeowners understand the renovation process, David Litwiller hosts free seminars twice a year. He gathers experts in real estate, tax law, including a realtor, a Revenue



Canada agent, a representative from the Better Business Bureau, to name a few, who go through the build from start to end. "We have between 100 and 120 attendees come out to our 90-minute seminars."

He stressed that these seminars are completely nonpartisan, with no sales pitches at all. "This is strictly informational."

So why does the multiple award-winning renovator take time out of his busy schedule to do this?

"We are here to assist consumers to understand what they are contemplating; what better way than to put on seminars that educate and inform," he adds. "I won't sell a job that doesn't add value to a homeowner's home."

David and his team invite you to contact them to discuss your home improvements aspirations. To find out more about Litwiller Renovations & Custom Homes, call 403-275-2588 or visit www.calgaryrenovations.com.